



# CUSTOMER PORTAL

A centralized tool for ministry asset, facility, and leasing information.

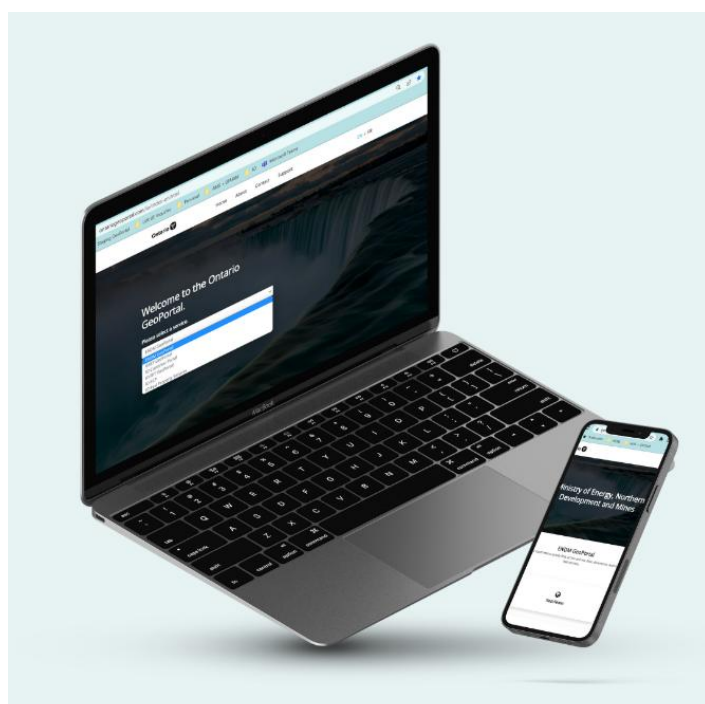
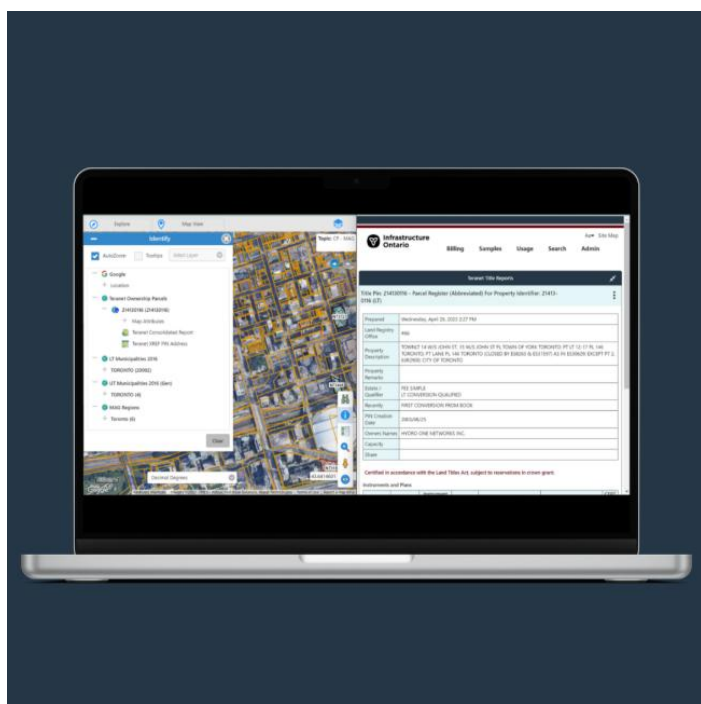
## What is Customer Portal?

Customer Portal helps Ontario ministries and agencies access, manage, and report on facilities, asset, property, land, and lease information through a secure, browser-based GeoPortal environment. It brings together IO data, ministry-managed data, maps, reports, and documents in one secure platform.

## Features

- View ministry facilities data alongside IO asset and lease information.
- Access Charge for Accommodation, Service Level Change, IO Client Reports, and other facilities-related reports.
- Explore real property information through maps, tables, and documents.
- Maintain ministry-specific asset and facilities information in a secure environment.

**60+** *Ontario government ministry and agencies currently use Customer Portal*



## What's Included?

### 1 Content-Rich Data Access

- IO building and property mapping
- Google Maps base mapping
- Land Information Ontario spatial data
- Teranet Land Registry and MPAC assessment mapping
- Ministry-specific facilities and asset data

### 2 Three Core Tools

**GeoViewer** - Interactive web mapping for viewing properties, assets, locations, and related information.

**DataViewer** - Spreadsheet-style reporting and data access for querying, analyzing, exporting, and mapping records.

**DocumentViewer** - Structured document access for asset, property, lease, invoice, and client report files.

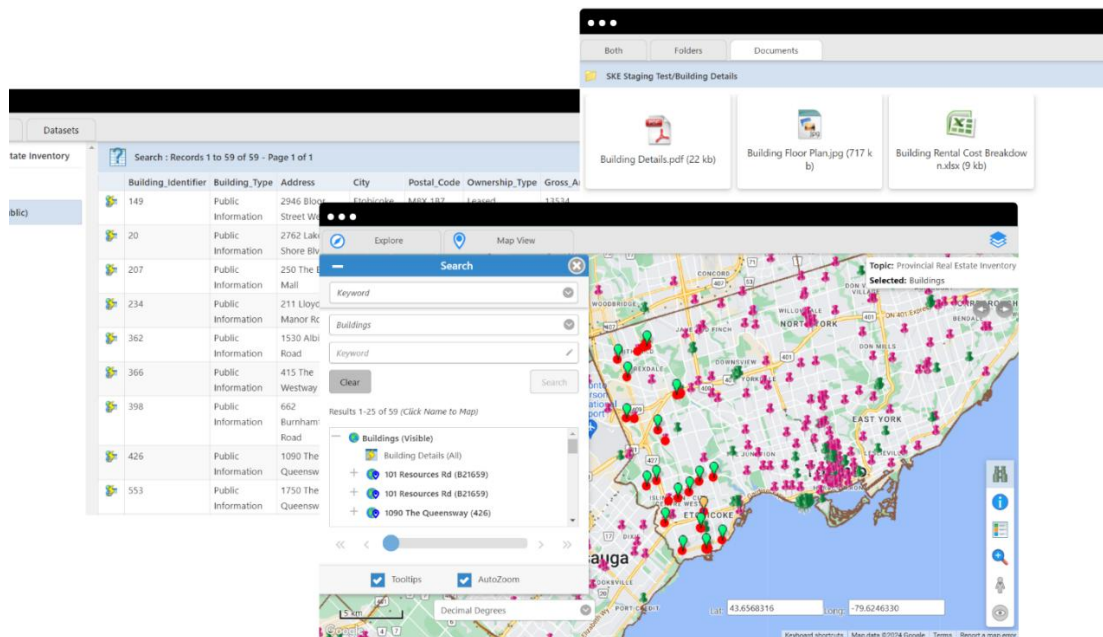
### 3 Reports and Business Information

- Building Summary Sheets
- Building Services Reports
- Building Consolidated Reports
- Land and Property Summary Reports
- Responsibility Matrix Reports
- Lease Summary Reports
- CFA, SLC, and IO Client Reports

### 4 Secure and Easy to Implement

Users only see the data, reports, and documents they are authorized to access.

Built on established GeoPortal tools, data, and implementation methods.



## Ready to get started?

### 01 Contact Us

Discuss your needs with IO's Geomatics team.

### 02 Discovery & Design

Define workflows, data sources, and outputs.

### 03 Setup & Integration

Set up GeoPortal, integrate data, and test.

### 04 Go Live & Subscribe

Go live with ongoing support and training.

## Contact Us

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